



Program Administrator Annual Update

March 2025 – December 2025 (Year 7)

September 14, 2026



About the Program

The Oregon Community Solar Program (CSP or Program) was established by the Oregon Legislature in 2016 through Senate Bill 1547 and launched by the Oregon Public Utility Commission (OPUC) in 2020. With an overarching objective to establish equitable access to solar generation and incentives, CSP makes it easy for customers of Portland General Electric, Pacific Power, and Idaho Power to access the benefits of solar power.

The Program allows low and moderate-income residents, small businesses, and other customers of the State's three investor-owned utilities to subscribe to privately-developed CSP projects connected to the grid and get a credit on their utility bill for their portion of the energy generated by the project. It is an easy and low-risk way for participants of the Program to get the advantages of solar energy—even if you don't have a sunny roof, rent, or live in an urban center or rural community.

Learn more at www.oregoncsp.org



Outline

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March 2025 – December 2025 (Year 7)
- 4 Program Implementation:
January 2026 – December 2026 (Year 8)





Project and Participant Statistics



Project Status

Current as of December 2025

Operational Projects

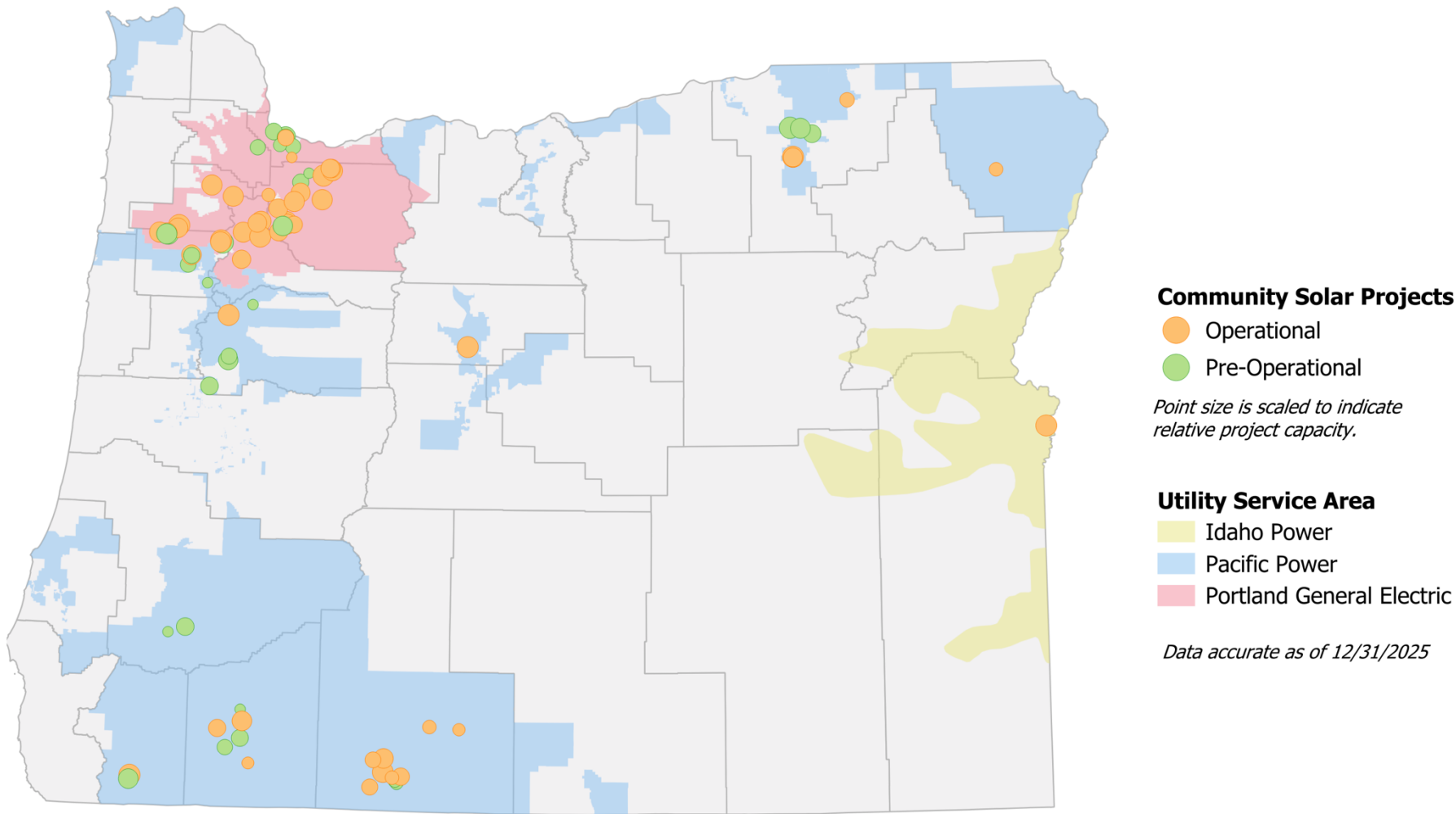
- 27 in Portland General Electric (PGE) service territory, 20 in Pacific Power (PAC) service territory & 1 in Idaho Power (IP) service territory. Of those:
 - 30 Tier 1 projects and 18 Tier 2 projects
 - 8 carve-out projects; 2 in PGE service territory and 6 in PAC service territory

Pre-Operational Projects

- 6 Certified projects & 29 Pre-certified projects. Of those:
 - 10 in PGE & 25 in PAC service territories
 - 18 carve-out projects; 5 in PGE service territory & 13 in PAC service territory

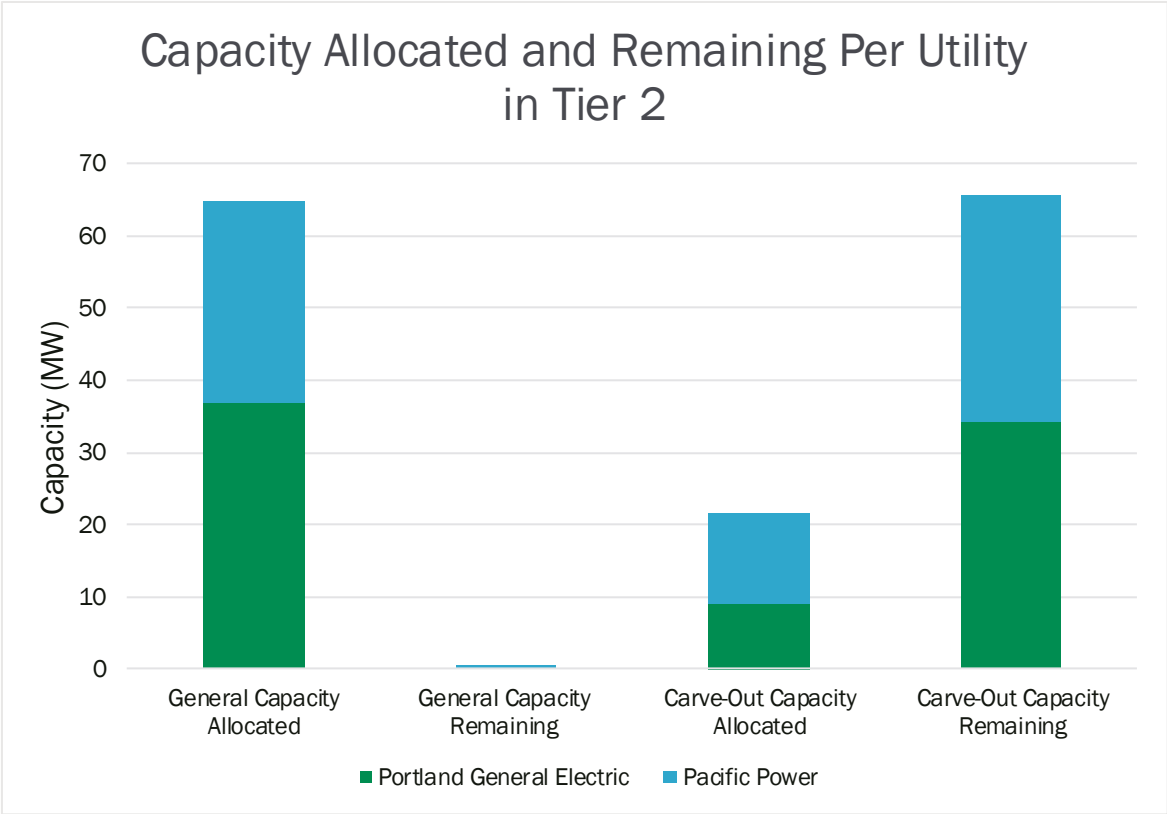
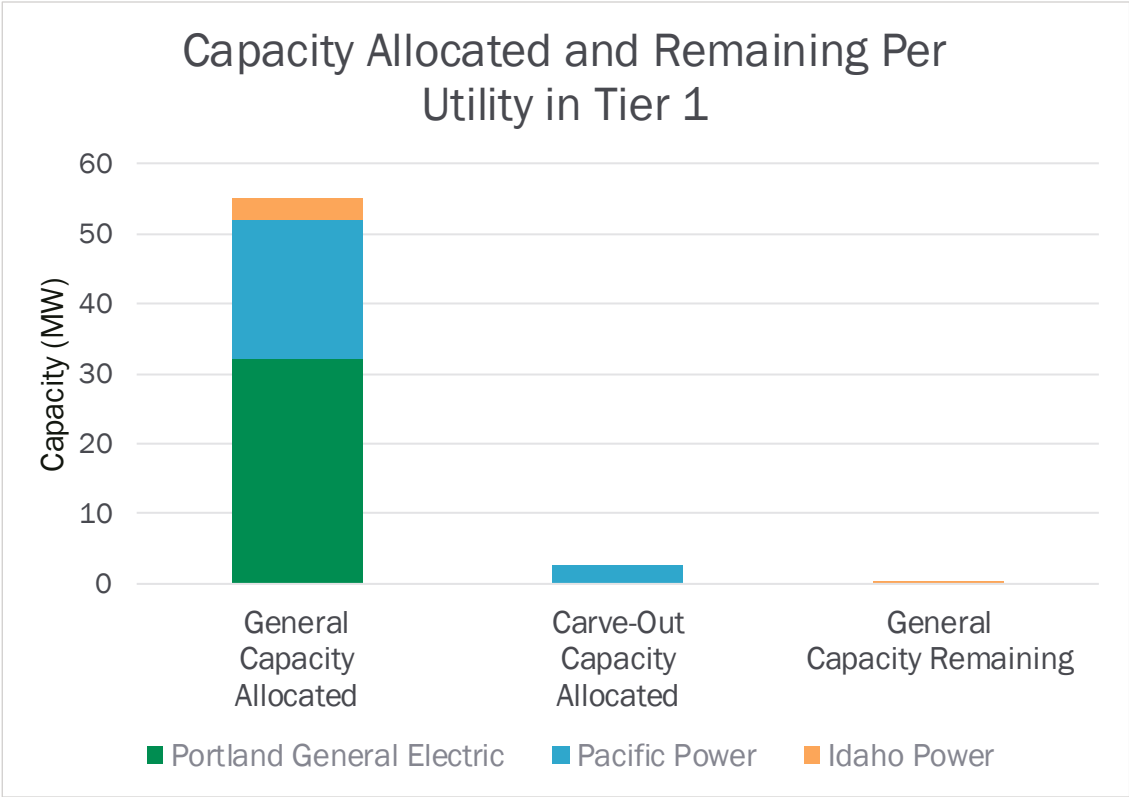
Project Locations by Utility Service Territory

Current as of December 2025



Program Capacity Statistics

Current as of December 2025

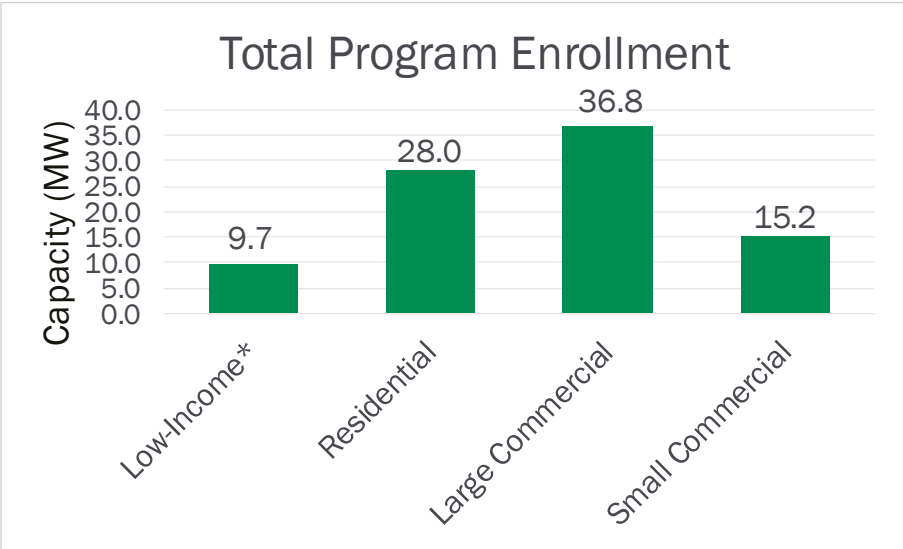
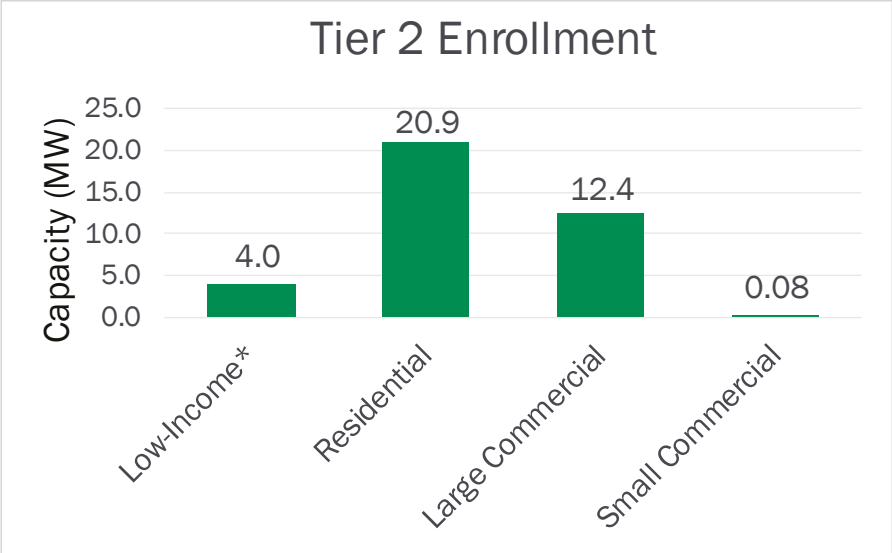
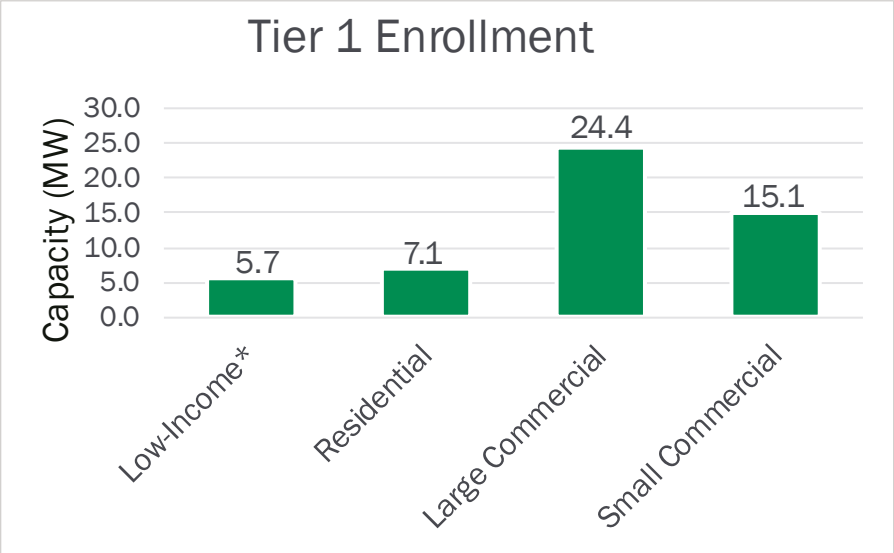


Total Capacity Allocated (Tier 1 & 2)

Utility	PGE	PAC	Idaho Power	Total
Capacity (MW)	78.06	62.83	2.95	143.84

Subscribed Capacity For Operational Projects

Current as of December 2025



*Includes low-income residential and low-income multifamily housing

Utility Bill Savings

The participant savings table reflects total bill savings realized by participants within participant billing files submitted for the generation periods of March 2025 - December 2025. Any rejected billing records are excluded from the stated totals.

Participant Type	Savings	Number of Participants
Large Commercial	\$279,665	386
Small Commercial	\$102,346	1,186
Residential	\$237,092	8,153
Low-Income	\$306,389	1,581
Low-Income Multifamily Housing*	\$108,783	1,310
Total	\$1,034,275	12,616

*Savings excludes administrative fee retained by low-income multifamily housing providers.



Low-Income Recruitment Totals

Current as of December 2025

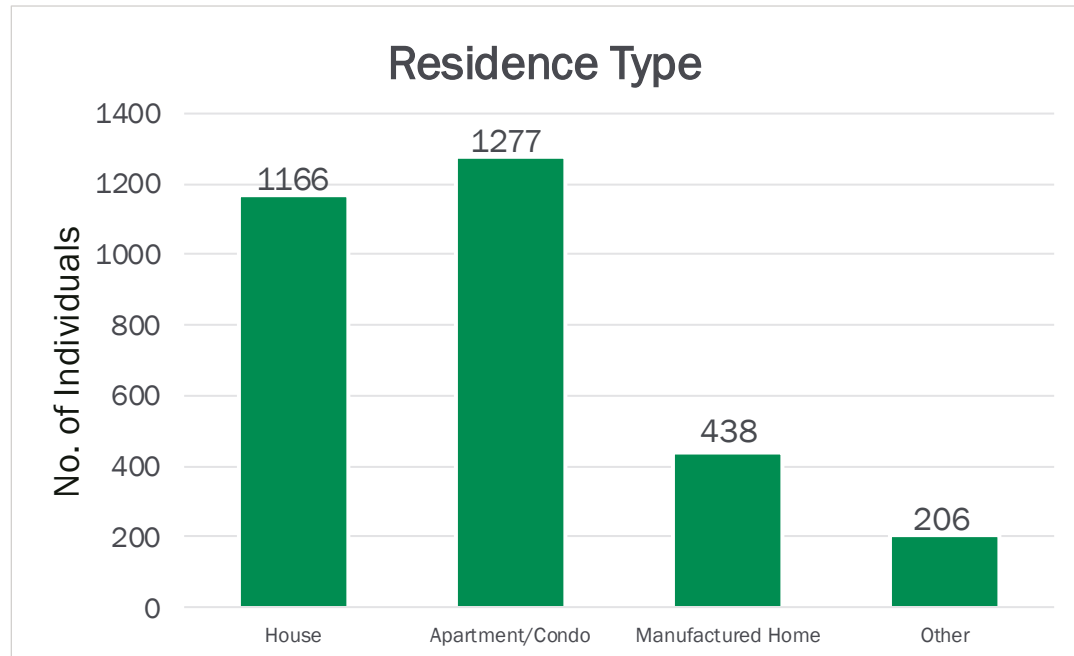
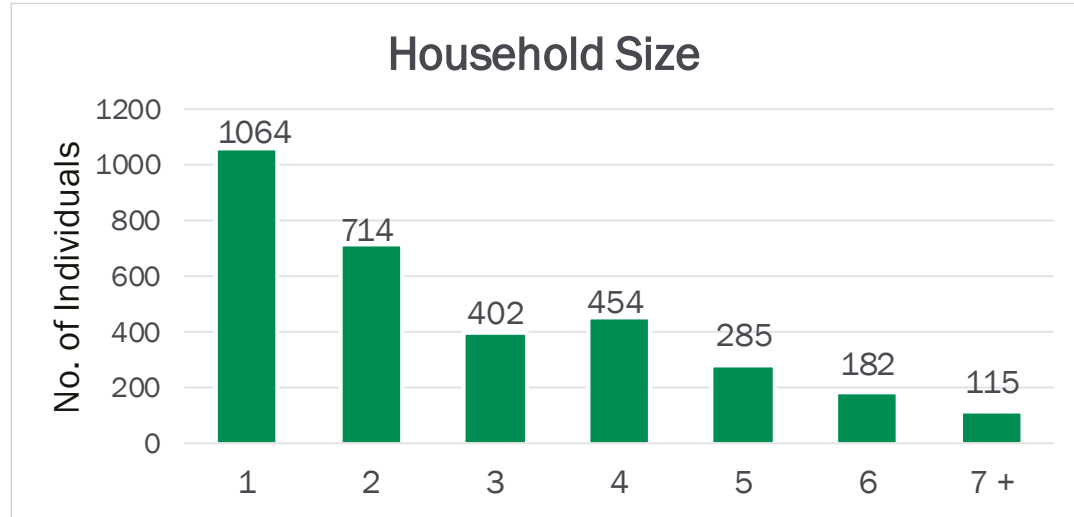
Low-Income Residential Households			
Project Status		Operational	Pre-Operational
Utility	PGE	1,054	251
	PAC	481	109
	IDP	2	0
Total		1,537	360

Low-Income Multifamily Housing Providers	
Utility	Number of Residential Units
PGE	802
PAC	430
IDP	78
Total	1,310

- Low-income residential totals represent actively enrolled participants subscribed to either operational or pre-operational projects.
- Low-income multifamily housing providers pass along direct benefits to the number of occupied units they serve on an annual basis.

Low-Income Demographics

Current as of December 2025



Race and Ethnicity

- **37%** White/Caucasian
- **30%** Hispanic/Latinx
- **4%** Black/African American
- **3%** Asian or Asian Indian
- **2%** Indigenous
- **5%** Multiracial/Other
- **19%** Prefer not to respond

Additional Statistics

- **29%** requested a contract in a language other than English
- **29%** have a household member with a disability
- Over **140** Oregon cities represented

The background image is a coastal landscape during the 'golden hour' of sunset or sunrise. The sky is a mix of soft pinks, oranges, and purples. In the distance, a large, dark, craggy rock formation stands prominently. The ocean is visible with white-capped waves breaking onto a sandy beach. The foreground shows the wet sand reflecting the warm light from the sky. A white rectangular box is centered over the image, containing the title text in a green, sans-serif font.

Program Roles and Responsibilities

Program Administration (PA) Team



Program Administration

- Program Implementation Manual
- Funds Management
- Public Reporting

Education & Outreach

- Coordination
- Workshops and Demos

Platform Management

- CSP Platform Configuration
- Utility Integration
- Data Security



Program Administration

- Project Review for Pre-certification and Certification
- Participant verification
- Participant billing
- Installation Verification
- Dispute Resolution

Education & Outreach

- Project Manager Registration
- Customer Support

Platform Management

- Application Processing
- QA/QC



Program Administration

- Program Design
- Equity Strategy

LI Customer Support

- Income Verification
- Education & Outreach
- Waitlist Management

Project Manager Support

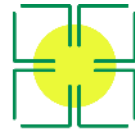
- Recruitment
- Marketing Plans
- Translation Support

Key Implementation Partners



Utilities

- Developed and implemented ongoing data exchange policies and procedures for Participant verification and billing



**OREGON
COMMUNITY SOLAR
PROGRAM**

Registered Project Manager

Project Managers (PMs)

- Manage the operations of a project
- Can engage in subscriber management activities



**OREGON
COMMUNITY SOLAR
PROGRAM**

Subscription Manager

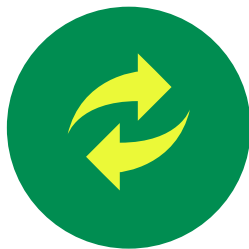
Subscription Managers (SMs)

- Agents designated by a Project Manager
- Primarily responsible for conducting customer acquisition for a project
- Typically, do not manage the operations of projects

A scenic landscape photograph. In the background, a mountain peak is silhouetted against a sky with a faint rainbow. The foreground is a snowy field with patches of dry grass and a large piece of weathered driftwood. The text is overlaid on a white rectangular background in the center.

Program Implementation Activities: March 2025 – December 2025 (Year 7)

Key Implementation Activities: March 2025 – December 2025 (Year 7)



**Project Progress
Support**



**Information
Systems
Development**



**Project & Subscription
Manager Engagement
and Education**



**Project and Participant
Review and Verification**



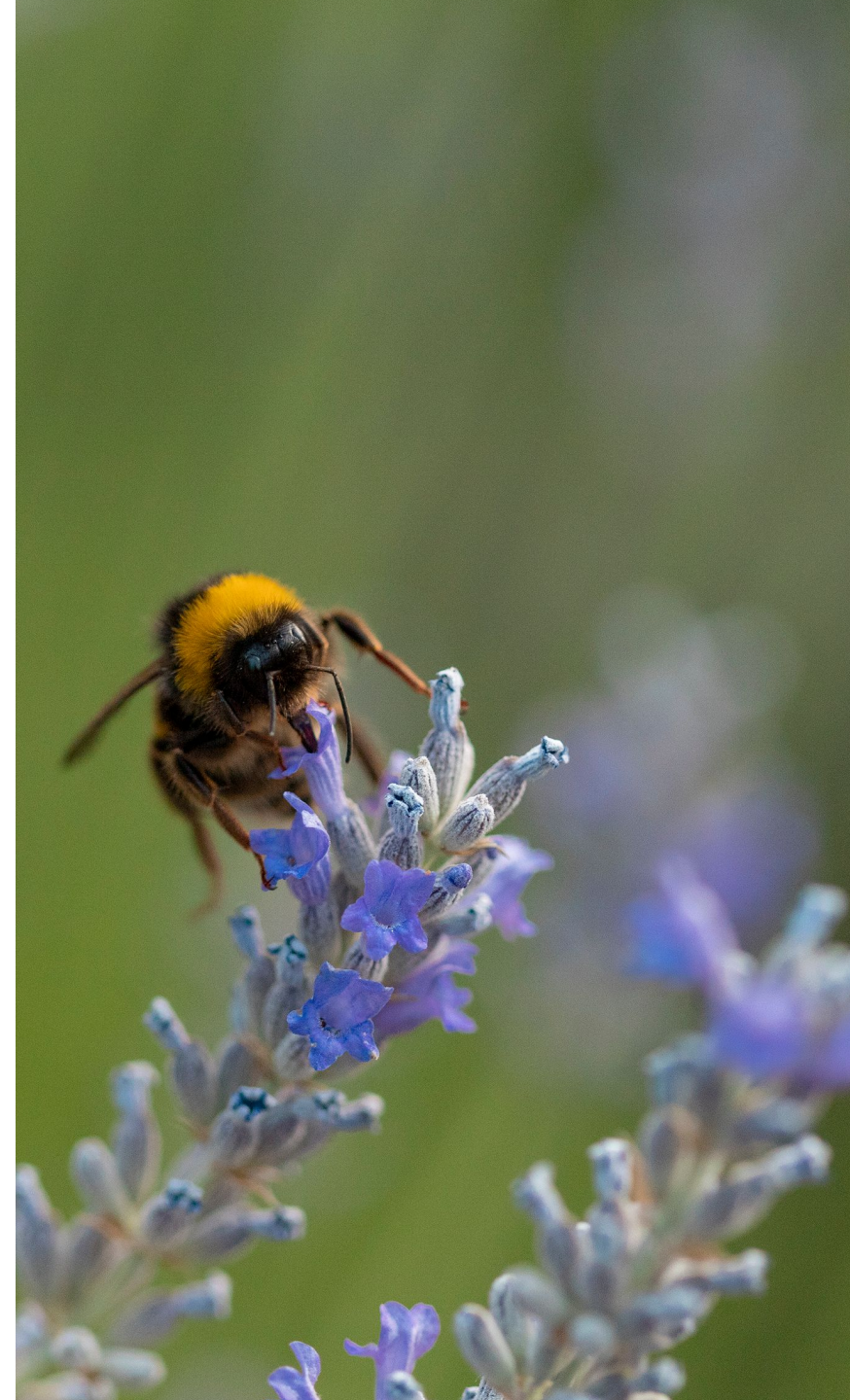
**Customer Service and
Low-Income Engagement**



**Marketing, Outreach
and Engagement**

Project Progress Support

- Pre-certified – 13 projects totaling 14.296 MW-AC of Tier 2 capacity in PGE and PAC service territories
- Certified – 8 projects totaling 15.096 MW-AC of Tier 1 and 2 capacity in PGE, and PAC service territories (3 included waivers)
- Low-Income Facilitator (LIF) supported low-income enrollment requirements; additional support for carve-out projects with 50% low-income enrollment
- 10 Certification Extensions
- 3 Operational Extensions
- 2 Project Transfers
- 1 Waiver Extension



Information Systems Development

- Supported billing activities in 48 operational projects—7,500+ Participants (PGE), 4,800+ Participants (PAC), & 200+ Participants (IP)
- Improvements to platform architecture to support growing data volume and reduce run times
- Automation of annual reconciliation process within participant billing file
- Ongoing maintenance to support current development features



Project & Subscription Manager

Engagement & Education

- Ongoing PM/SM support for platform and billing activities
- Facilitated change of ownership and subscription management of projects
- Developed and improved educational resources for PM/SMs
- Ongoing collaboration between LIF and PM/SMs on best practices for low-income marketing and communication
- Updated Program Implementation Manual to clarify Program rules and operationalize Program efficiencies



Participant Verification

Twice weekly, the Program Administration team processes a batch of participant data downloaded from the platform to verify their subscription.

Verification includes a series of manual and automated checks, some of which include:

- Identifying correct customer utility identifiers (meter number, account number, service agreement number)
- Rate code eligibility & ineligible customer types (VIR, NEM)
- Appropriate subscription size based on consumption history
- Identifies any address or customer sector mismatches

Option available for Project Managers to confirm customer eligibility and sizing prior to signing a contract using this same method:

- Pre-contract verification that prevents customers from signing multiple contracts if sizing changes
- Customers sign a Utility Data Authorization Form

Improvements made to the participant verification process, including:

- Automatically suspending participants who are enrolled in the same project more than once
- Increased efficiency in internal processes for participant verification



5,184 participants
were verified from March
2025–December 2025

Customer Service & Low-income Engagement

Customer Service

- Call center received 558 phone calls and 1,860 emails from current and interested Participants
- LIF completed 781 intakes

Low-Income Engagement

- LIF conducts equity-focused outreach and engagement
- Attends community events promoting the Program
- Offers workshops in both English and Spanish
- Project & Subscription Manager contract enrollment support



Marketing Outreach & Engagement

- Continued integration of CSP collateral into Energy Trust of Oregon's solar program content strategies
- Energy Trust of Oregon created a new, robust community solar page on its website
- Energy Trust of Oregon updated its renewable webpages to direct people to the CSP website as an alternative option to rooftop solar
- Energy Trust of Oregon integrated CSP content into its media campaigns, including digital and print advertising to rural and metro audiences, as well as email campaigns to low-income homeowners. CSP content saw higher engagement than any other offering



A scenic landscape featuring a calm lake in the foreground, reflecting the sky. The lake is bordered by green reeds and rocks. In the background, a dense forest of evergreen trees covers a hillside, and a snow-capped mountain peak is visible in the distance. The sky is filled with soft, wispy clouds, tinged with orange and pink, suggesting a sunset or sunrise.

Program Implementation: January 2026 - December 2026 (Year 8)

Program Implementation: January 2026 – December 2026 (Year 8)

- Continue to produce bimonthly project reports to increase transparency into project timelines and delays
- Continue to coordinate with OPUC Staff, projects, and utilities to diminish project interconnection and development delays and increase operational capacity in the Program as quickly as possible
- Collaborate with OPUC Staff to introduce additional PIM modifications that benefit the future state of the Program
- Support OPUC Staff with additional carve-out capacity development
- Coordinate with Energy Trust of Oregon's Renewables team on incentive development for carve-out projects



Program Implementation: January 2026 – December 2026 (Year 8)

- Continue to integrate CSP into Energy Trust of Oregon's equity-focused residential marketing to diversify CSP participation
- Maintain LIF staff to support ongoing low-income recruitment and provide contract enrollment support for PMs/SMs
- Ongoing platform maintenance and performance optimization
- Ongoing updates to participant and PM/SM resources on the CSP website



Thank You!

Energy Solutions
Oregon Community Solar
Program Administrator

