

# Utility Contacts for Project Managers



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## Portland General Electric

When corresponding with Portland General Electric, please include “Community Solar” in the subject line for all email communications.

### Power Purchase Agreement inquiries

- Email: [CommunitySolar@pgn.com](mailto:CommunitySolar@pgn.com).
  - Include “Community Solar Project” in the subject line
  - Include the ORCSPID in the body of the email

### Interconnection inquiries

- Website: [Interconnection Process Overview | PGE](#)
- Contact: Small power production coordinator
- Phone: 503-464-8300
- Email: [Small.PowerProduction@pgn.com](mailto:Small.PowerProduction@pgn.com)

### SPID, Account Number, and Meter Number inquiries

- Email: [Billing.Leadership@pgn.com](mailto:Billing.Leadership@pgn.com)
- Include the Project Name, address, and ORCSPID.
- The account number and SPID should be available when the Final Inspection is requested.
- The meter number is known at the time of energization.
- The person making the request for information must be an authorized user on the account. If not, a release of information form needs to be completed. The form is valid for a 12-month period once received by PGE. Ask the PGE Service Coordination team for this form.
- The Service Coordinator team will confirm requestor is “on file” and respond with information or send a form if requestor is unknown

### Customer Service Inquiries for Subscribers

- Phone: 1-800-542-8818 residential accounts

- Phone: 800-822-1077 for business/commercial accounts

### **WREGIS Inquiries**

- Email: [wregis.reporting@pgn.com](mailto:wregis.reporting@pgn.com)

## **Pacific Power**

### **Power Purchase Agreement inquiries**

- Email: [ORCommunitySolar@PacifiCorp.com](mailto:ORCommunitySolar@PacifiCorp.com)
- Website: [Oregon Community Solar Program page](#)

### **Interconnection inquiries**

- Website: [Oregon Community Solar Program page](#)
- Contact: Kris Bremer, interconnection specialist
  - Phone: 503-813-6496
  - Email: [Kristopher.Bremer@PacifiCorp.com](mailto:Kristopher.Bremer@PacifiCorp.com)

### **Account Number, Agreement Number, and Meter Number inquiries**

- During the interconnection process, a Pacific Power employee will reach out to the contact number of the project manager. This call will create the solar project site and an account number will be created.
- When the site is connected to the Pacific Power system, the site will have a meter number. The project manager can then call our general customer service line at 1-888-221-7070 and get the meter number and agreement number associated with their account.

### **Customer Service Inquiries for Subscribers**

- Phone: 1-800-221-7070

### **WREGIS Inquiries**

- Email: Ryan Harvey, [ryan.harvey@pacificorp.com](mailto:ryan.harvey@pacificorp.com)
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## **Idaho Power**

### **Power Purchase Agreement inquiries**

- Energy Contracts  
Phone: 208-388-6070  
Email: [EnergyContracts@idahopower.com](mailto:EnergyContracts@idahopower.com)

### **Interconnection inquiries**

- Website: <https://www.idahopower.com/about-us/doing-business-with-us/generator-interconnection/>
- Contact: Danielle Hahn and Jason Stokes, generation interconnection specialist

- Phone: 208-388-2658
- Email: [generatorinterconnection@idahopower.com](mailto:generatorinterconnection@idahopower.com)

### **Account Number, Agreement Number, and Meter Number inquiries**

For Retail Account Set-Up and Information (account for PM to be billed Admin fees):

- If meter needs to be installed, call Idaho Power's Call Center at (208) 388-2323 (choose construction option), a lines customer service representative will create a FUSE order and the Service Specialist or FUSE order would generate all account information.
- Once the meter is installed IPC would have all account information for the PM. Call Idaho Power CSA at 1-800-632-6605.
- If the meter does not need to be installed, Meter number is generated when the PM calls an Idaho Power CSA to create an account and a contract (service agreement).
- Project Meter Information: The developer account and meter is set up during construction when the project is almost complete and can be obtained at that time by calling System Administrator, Ryan Compton at 208-388-5747

### **Customer Service Inquiries for Subscribers**

- Phone: 1-800-632-6605

### **WREGIS**

- Phone 208-388-6474
- Email: Suzanne Smith, [SSmith@idahopower.com](mailto:SSmith@idahopower.com)